

Vanerum Warranty

Terms & Conditions

Vanerum North America extends to the original purchaser from the date of purchase a 15-year limited warranty against manufacturing defects in material and workmanship, given normal use and care, for Vanerum North America products purchased from and installed exclusively by Vanerum North America or a factory authorized installation company. Normal use is defined as the equivalent of a single shift, 40-hour work week. Fasteners must be checked every 6 months to verify tightness and ability to perform function. The warranty does not apply to any product that is misused, neglected, modified or used in a manner other than its intent. Product purchased from Vanerum North America and installed by an entity other than the aforementioned will carry a 15 year limited warranty for materials only. Vanerum North America will repair or replace, at its discretion, product found to be defective in workmanship or materials.

Vanerum North America extends to the original purchaser from the date of purchase a 5-year limited warranty on all chair components, including pneumatic and gas cylinders, control mechanisms, bases and casters. A 1-year limited warranty applies to all fabric and foam components. COM/COL materials are not warranted.

Warranties for Vanerum Studio projects will be established based on design, materials, and manufacturing processes on a per project basis. Sourced components through Studio refer to manufacturer warranty.

Airley and Opti+ seating are tested and warrantied for users up to 253lbs. Use above that weight is not tested or warrantied and considered misuse and abuse.

Exclusions: This warranty does not apply and no other warranty applies to:

- Normal wear and tear, which are to be expected over the course of ownership
- Damage caused by abuse, misuse, neglect, vandalism, accident, modifications, or water or fire
- Damage caused by the carrier in-transit, which will be handled as claims against the carrier
- Modifications or attachments to the product that are not approved by Vanerum North America
- Products that were not installed, used or maintained in accordance with product instructions and warnings
- Products used for rental purposes
- Labor and/or materials to remove and replace products
- Damage caused by environmental issues, including use and/or storage of the product in facilities subjected to uncontrolled high temperatures
- Products used outdoors; all Vanerum North America products are meant for indoor use unless otherwise stated

Some natural variations occurring in polypropylene and other plastic material or other natural materials are inherent to their character and are not considered defects. Vanerum North America does not warrant the colorfastness or matching of colors, grains, or textures of these materials.

This warranty replaces all other warranties, expressed or implied, and we neither assume nor authorize any person to assume for us any other obligation of liability in connection with our furniture. No sales person or representative/agent has the authority to change or alter the provisions as noted on this page.

To the extent allowed by law, Vanerum North America makes no other warranty, either express or implied, including any warranty of merchantability or fitness for a particular purpose. Vanerum North America will not be liable for any indirect, consequential or incidental damages. This warranty does not cover consequential damages, loss of time or use, or other incidental damages



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